

# Privacy Policy

SYD Leisure Ltd, trading as The Fanny Talbot (“we”, “our”, “us”) is committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use, and safeguard your personal information when you visit our website or interact with us online.

## 1. Who We Are

SYD Leisure Ltd (Company No. 14664307), trading as The Fanny Talbot, operates a public house and restaurant located in Barmouth, Gwynedd. For the purposes of the UK General Data Protection Regulation (GDPR), we are the “data controller” of the personal information we collect.

## 2. Information We Collect

When you use our website, we may collect:

- Information you provide directly – such as when you make a reservation, subscribe to our newsletter, or contact us (name, email address, phone number, booking details).
- Technical information – including your IP address, browser type, device information, and how you interact with our website.
- Cookies and usage data – to improve your browsing experience and analyse website performance (see Section 7).

## 3. How We Use Your Information

We use your information to:

- Process reservations, enquiries, or service requests.
- Communicate with you about bookings, services, or promotions (where consent is given).
- Improve and personalise your website experience.
- Meet legal or regulatory obligations.

## 4. Legal Basis for Processing

We rely on the following legal grounds to process your personal data:

- Performance of a contract – to manage bookings and provide services.
- Consent – where you sign up for newsletters or marketing.
- Legitimate interests – to maintain and improve our website and customer experience.
- Legal obligations – where required by law or regulatory authorities.

## **5. Sharing Your Information**

We do not sell your personal data. We may share information with:

- Trusted third-party service providers (e.g., booking platforms, website hosting, email services) strictly for operational purposes.
- Regulators, law enforcement, or legal bodies where required.

All third parties are required to protect your data and use it only for the services they provide to us.

## **6. Data Retention**

We keep your personal information only as long as necessary for the purposes outlined in this policy, or as required by law.

## **7. Cookies**

Our website uses cookies to enhance your browsing experience. Cookies are small text files placed on your device. You can manage or disable cookies through your browser settings, though this may affect website functionality.

## **8. Your Rights**

Under UK GDPR, you have the right to:

- Access the personal data we hold about you.
- Request correction of inaccurate information.
- Request deletion of your data (subject to legal or contractual obligations).
- Object to or restrict processing in certain circumstances.
- Withdraw consent where processing is based on consent.

To exercise your rights, please contact us using the details below.

## **9. Security**

We take appropriate technical and organisational measures to safeguard your personal data against loss, misuse, or unauthorised access.

## **10. Third-Party Links**

Our website may contain links to third-party websites. We are not responsible for the privacy practices of those websites, and we encourage you to read their privacy policies.

## **11. Changes to This Policy**

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated "last revised" date.

## **12. Contact Us**

If you have any questions about this Privacy Policy or how we handle your data, please contact us:

SYD Leisure Ltd (The Fanny Talbot)  
The Fanny Talbot  
Church Street  
Barmouth, Gwynedd  
LL42 1EW

Email: [thefannytalbot@sydleisure.co.uk](mailto:thefannytalbot@sydleisure.co.uk)  
Telephone: 01341 429476

If you are not satisfied with our response, you have the right to lodge a complaint with the Information Commissioner's Office (ICO) at [www.ico.org.uk](http://www.ico.org.uk).

Last updated: 1 September 2025